

# TROUBLESHOOTING GUIDE

Problem	Cause	Solution
Eye and/or skin irritation	High levels of combined chlorine	Shock dose with Fi-Clor Superchlorinator
	The pH is outside acceptable range	pH over 7.8. Reduce with Fi-Clor pH & Alkalinity Reducer
		pH below 7.2. Raise with Fi-Clor pH Increaser
Smells	High levels of combined chlorine	Shock dose with Fi-Clor Superchlorinator
Staining on the liner	High concentration of metals in the water	Treat with Fi-Clor Stain & Scale Inhibitor or take a sample to your local Recommended Fi-Clor Dealer for analysis
Coloured water	As above	As above
Cloudy water	Low sanitiser level	Test regularly and maintain between 1.5 – 4mg/l
	Ineffective filtration	Backwash sand filter regularly. Check cartridge filter and either clean using Fi-Clor Spa Cartridge Cleaner or replace
		Treat with one of Fi-Clor's water clarifiers to aid filtration
Excessive scaling	Water out of balance	Take a sample to your local Recommended Fi-Clor Dealer for analysis